Agilent N5181/82A MXG Signal Generators Firmware Upgrade Guide





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Introduction

Product Affected:	N5181/82A
Serial Numbers:	All
Options:	All
To Be Performed By:	(X) Agilent Technologies Service Center(X) Personnel Qualified by Agilent Technologies(X) Customer
Estimated Installation Time:	N5181A: 2 minutes N5182A: 5 minutes
Estimated Verification Time:	6 minutes

The instructions in this firmware upgrade guide enable you to upgrade firmware on an Agilent MXG signal generator from either the Agilent Technologies website or a CD-ROM.

Before using this guide, you should be familiar with the basic operation of the signal generator. If you are not comfortable with using the signal generator's menus and with entering parameter values, refer to the instrument's User's Guide and familiarize yourself with the basic operation information.

Basic Upgrade Process

- 1. Confirm required equipment (page 4).
- 2. Run the signal generator's functionality check (page 5).
- 3. Connect the signal generator to a PC (page 6).
- 4. Download and install the firmware (page 7).
- 5. Rerun signal generator's functionality check (page 5).

Step 1. Confirm Required Equipment

Requirements
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450 MHz Pentium[®] II or higher

Operating System, Windows XP, or Windows 2000 (with Service Pack 4)

128 MB RAM

20 MB free disk space

Internet browser to download firmware files from the Internet, or to view firmware release information on your PC over the Internet. Either browser must be Java enabled with Java 1.02 or above.

Microsoft[®] Internet Explorer 4.01 or later Netscape Navigator 4.0 or later

If upgrading from a CD, a CD-ROM drive

If using GPIB:

• an installed and configured GPIB IO interface card and a GPIB cable

• either the Agilent or National Instruments I/O Libraries

If using LAN, an installed and configured LAN interface card and LAN cable:

To connect directly to the PC, use a LAN crossover cable

To connect to the PC through the LAN, use a 100Base-T LAN cable

If you encounter problems, contact your network administrator

If using USB:

- an unused USB port
- a USB cable with mini-B connector

• the Agilent I/O Library 14.1 or later or the National Instruments VISA library 4.0 or later, if the Agilent MXG firmware is A.01.20 or later.

Step 2. Run the Signal Generator's Functionality Check

Use the following procedure to confirm that the signal generator powers up and that the internal check identifies no errors. The internal check evaluates the operation of the signal generator and returns an error message if it detects a problem.

- 1. Turn on power to the signal generator and let it warm up for at least five minutes.
- 2. Check to see if the ERR annunciator is on.
 - If the ERR annunciator is off, the signal generator's functionality check passed.
 - If the ERR annunciator is *on*:
 - a. View the error queue:

Press Error.

Error message in the error queue appear in the display text area. Refer to the signal generator error messages list on the documentation CD for information about each error message.

b. Resolve all problems causing errors.

If you are unable to resolve the errors, contact Agilent Technologies (see page 10).

- c. Clear the error queue: Press Clear Error Queue(s) and go to step 3.
- 3. Repeat the functionality check:

Cycle the signal generator's power.

4. Repeat step 2.

Step 3. Connect the Signal Generator to the PC

Using LAN

Connect the signal generator to the PC:

Either

- use a crossover cable to connect the signal generator directly to the PC, or
- connect the PC to the LAN and use a 100Base-T LAN cable to connect the signal generator to the LAN.
- **NOTE** There are numerous ways to configure the signal generator to connect to the LAN. Refer to the Agilent IO Libraries Connectivity Guide USB/LAN/GPIB Connectivity Guide (E2094-90009), for basic information, as well as the Agilent MXG FAQ's "How do I connect to the LAN?", and the signal generator's Programming Guide for details on using the instrument over LAN. Refer to *www.agilent.com/find/mxg*.

Depending on the signal generator's current LAN settings and which procedure you choose, the signal generator's LAN settings may be changed. Since these settings are persistent (retained through presets and power cycles) it is recommended that you record the current LAN settings so you can restore them back to their original settings after upgrading the firmware. Refer to the *User's Guide* for more information on the LAN softkeys.

Using GPIB

- 1. Connect a GPIB cable between the PC and the signal generator.
- 2. Set the GPIB address:

Press Utility > I/O Config > GPIB Setup > GPIB Address > 19

The signal generator's GPIB address is set to 19 at the factory. The acceptable range of addresses is 0 through 30. Once initialized, the state of the GPIB address is not affected by a signal generator preset or by a power cycle. Other instruments on the GPIB cannot use the same address as the signal generator.

NOTE If there is more than one signal generator on the GPIB, turn off all other signal generators on the same bus whose GPIB address is 19.

Using USB

Connect a USB cable between the PC and the signal generator's rear panel USB connector.

If the "Found New Hardware" wizard activates, select Install the Software Automatically.

Step 4. Download and Install the Firmware Files

From the Agilent Technologies website

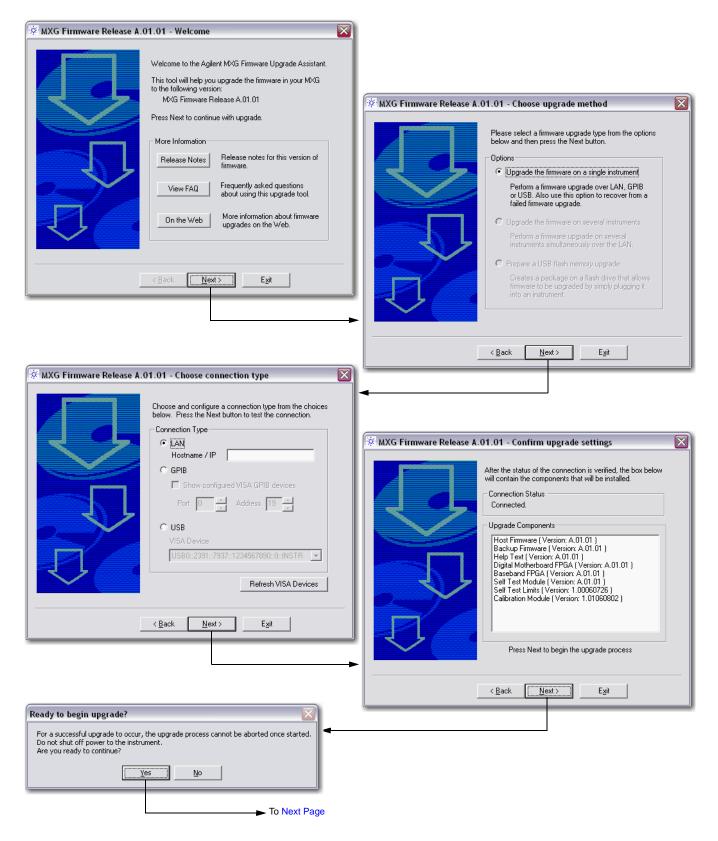
- 1. In an Internet browser, enter http://www.agilent.com/find/upgradeassistant.
- 2. Download and run the latest Agilent MXG Firmware Package.
- 3. Once the upgrade assistant starts, follow the program's prompts (see page 8).
- 4. After the upgrade completes, press the signal generator's Local hardkey to return front panel control.
- 5. Run the signal generator's functionality check (see page 5).

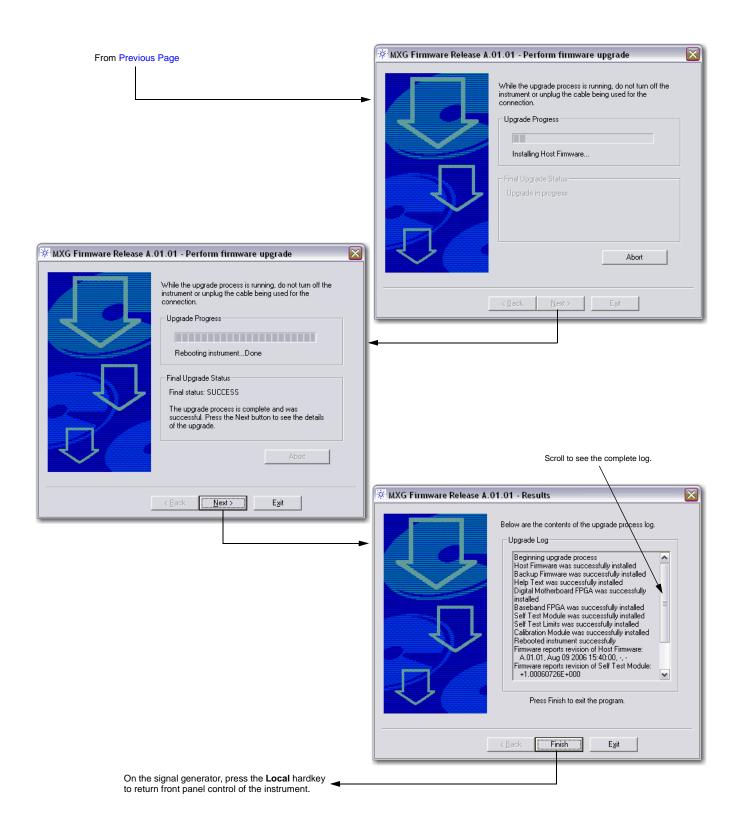
From CD-ROM

- 1. Insert the firmware upgrade CD-ROM into the computer's CD-ROM drive.
- 2. Browse the CD for the latest Agilent MXG Firmware Package.
- 3. Double-click the file.
- 4. Once the upgrade assistant starts, follow the program's prompts (see page 8).
- 5. After the upgrade completes, press the signal generator's Local hardkey to return front panel control.
- 6. Run the signal generator's functionality check (see page 5).

NOTE If the upgrade is interrupted, the instrument tries to load a recovery image; if errors appear, they can be safely ignored. Run the Upgrade Assistant again to install the proper firmware; additional errors may appear, but these can also be ignored unless pressing **Error > Clear Error Queue** does not clear them. If you cannot clear the errors, contact Agilent Technologies (see page 10).

Running the Upgrade Assistant





Contacting Agilent Technologies

- assistance with test and measurements needs, and information on finding a local Agilent office: http://www.agilent.com/find/assist
- accessories or documentation: http://www.agilent.com/find/mxg
- new firmware releases: http://www.agilent.com/find/upgradeassistant.

If you do not have access to the Internet, please contact your field engineer.

NOTE In any correspondence or telephone conversation, refer to the signal generator by its model number and full serial number. With this information, the Agilent representative can determine whether your unit is still within its warranty period.

Returning a Signal Generator to Agilent

Use the following steps to return a signal generator to Agilent Technologies for servicing:

- 1. Gather as much information as possible regarding the signal generator's problem.
- 2. Call the phone number listed on the Internet (*http://www.agilent.com/find/assist*) that is specific to your geographic location. If you do not have access to the Internet, contact your Agilent field engineer.

After sharing information regarding the signal generator and its condition, you will receive information regarding where to ship your signal generator for repair.

3. Ship the signal generator in the original factory packaging materials, if available, or use similar packaging to properly protect the signal generator.